



Red Hat is hiring freshers through IPSR

2019 / 2020 / 2021 passout UG / PG students can apply

30+ Openings

Job location: Pune (might be work-from-home initially)

Apply before: 31 March 2021

Joining Date: 01 June 2021

Greetings from IPSR, the world's leading Red Hat Training & Certification partner.

Red Hat is seeking skilled and knowledgeable candidates for the following positions where the candidate can start their career with the Open-source forerunner, work on renowned technologies and mentored by world-class techies.

Vacancy I : Trainee Associate Technical Support Engineer [RHEL], 25 openings

Vacancy II : Graduate Trainee Engineers [JAVA], 6 openings

Eligibility Criteria

- Candidate passed out in the year 2020 / 2019 or passing out before June 2021
- B.Tech (CS / IT), B.Sc (CS / IT), BCA, MCA or master's degree in marketing and communications
- Overall 60% marks. Arrear papers if any should be cleared by May 2021
- Red Hat Certification (RHCE) preferred. Candidates planning to take Red Hat Certification latest by April 2021, may also get the preference.

The selected candidate must be ready to relocate to Pune (once the pandemic / work from home period is over). 2021 pass out candidates should apply only if they don't have any academic obligations after May 2021. Initial screening will be done by IPSR team and the shortlisted profiles will be forwarded to Red Hat for the telephonic interview. Ensure that you are providing a valid contact number and you will be available for the telephonic interview. Those professionals who are already working also can apply, if they are passed out from their college in 2019 / 2020.

[Eligible candidates can apply here](#)

About Red Hat: Red Hat (American MNC) is the world's leading provider of enterprise open source solutions, using a community-powered approach to deliver high-performing Linux, cloud, container, and Kubernetes technologies. Red Hat helps industries to standardize across environments, develop cloud-native applications, and integrate, automate, secure, and manage complex environments with award-winning support, training, and consulting services.

About IPSR: ipsr solutions limited (Public limited IT company) is the world's leading training and certification partner of Red Hat with 37 National and International awards and 60+ Red Hat Academy tie-ups. IPSR has delivered training to candidates from 50+ countries and produced the highest number of Red Hat professionals in the world.

Job Description

I) Trainee Associate Technical Support Engineer [RHEL], 25 positions

The Red Hat Global Support Services team is seeking for Technical Support Engineering Interns. During the probation, the candidate has the opportunity to work with leading open source developers to create new solutions and customer offerings. He/ She will also receive on-the-job training, including an introduction to Red Hat products like Red Hat Enterprise Linux (RHEL) and related technologies including virtualization, storage, clustering, cloud, and satellite, as well as soft skill training and troubleshooting. This position has the potential to convert to a full-time role as an Associate Technical Support Engineer at the end of the internship period.

Primary Job Responsibilities

- Perform basic investigation and troubleshooting of Red Hat enterprise application server suite of products and additional layered products to find resolutions for technical issues
- Gather information for each bug and provide analysis to fully understand the issue
- Propose and discuss fixes or workarounds and provide advice to educate customers
- Collaborate with engineering, product management, and support management teams to prioritize customer requests
- Incorporate your findings to Red Hat's knowledge base
- Support Red Hat's global customers on technical issues through phone, chat, or remote access tools

Requirements

- Excellent verbal and written communication skills
- Good analytical and problem solving skills
- Ability to communicate and present ideas in a user-friendly way
- Self-motivated and comfortable working within a team
- Must have graduated within the last two years with a bachelor's degree in engineering, technology (computer science or IT), science, or computer applications, or a master's degree in computer applications or marketing and communications with overall 60% marks

- Red Hat Certified Engineer (RHCE) is preferred OR with overall 70% marks in engineering for non RHCE candidates
- Basic understanding of Linux, UNIX, and open source
- Familiarity with C language and development tools like GCC
- Knowledge of networking and UNIX-like services and concepts
- Open source community contribution through projects will have an added advantage.

II) Graduate Trainee Engineers [JAVA], 6 positions

Red Hat is seeking skilled and knowledgeable Java and JEE technology experts / software developers / software engineers / experts to join our team of Middleware Engineers from Global Support Services(G.S.S.) team as a Graduate Trainee Engineers(G.T.E.) , supporting the Red Hat's enterprise middleware suite of products. The Global Support Services team focuses on resolving issues for enterprise customers by providing high-level technical support and sustaining engineering services to maximize uptime and reduce IT costs.

In this internship period, you will have the opportunity to work with leading open source experts/engineers/developers to troubleshoot customer's issues and even create customized solutions to help our customers to use our products efficiently . You will also receive on-the-job training, including an introduction to Red Hat products like Red Hat OpenShift, Red Hat Enterprise Linux (RHEL) and Middleware technologies(e.g. JBoss , FuseSource, Messaging , Single Sign-On, API Management), as well as soft skill training and basic issue debugging/troubleshooting. This position has the potential to convert to a full-time role as an Associate Technical Support Engineer at the end of the internship period.

Once you are converted as a full-time role of Associate Technical Support Engineer , you will provide in-depth and high quality technical assistance in your day to day job, to ensure that our highly-valued customers get the most out of our enterprise grade products they use. This position extends well beyond product support as you will take on the role of trusted partner to our enterprise customers by offering enterprise level professional assistance for Red Hat's open-source middleware products.

This means you will work closely with your peers / senior engineers , developers to troubleshoot issues for your customers, write new code for our products, fix & improve code and provide highly technical solutions to support requests. Additionally, you will write patches, provide product enhancements, continue in our enterprise and upstream community driven events to promote our products and upstream communities, and contribute to ideas through participation in an open and collaborative team environment.

This opportunity is a tremendous chance to become part of a fast-paced, leading edge company that is changing the way software is developed, sold and supported. Overall this is a highly skilled position that requires an engineer with initiative.

Primary Job Responsibilities:

- Perform basic investigation and troubleshooting of Red Hat OpenShift Container Platform product and additional layered products to find resolutions for technical issues
- Gather information for each bug and provide analysis to fully understand the issue

- Propose and discuss fixes or workarounds and provide advice to educate customers
- Collaborate with engineering, product management, and support management teams to prioritize customer requests
- Incorporate your findings to Red Hat's knowledge base
- Support Red Hat's global customers on technical issues through phone, chat, or remote access tools.

Required Skills Or Certifications:

- Must have graduated within the last two years with a bachelor's degree in engineering, technology (computer science or IT), science, or computer applications, or a master's degree in computer applications or marketing and communications with overall 70%.
- Very clear and effective English communications skills (Verbal & Written)
- Good analytical and problem-solving skills
- Ability to communicate courteously and present ideas in a user-friendly way and work in a collaborative environment.
- Self-motivated and comfortable working within a team
- Must have strong troubleshooting/debugging skills and a passion for problem solving and investigation
- An ability and willingness to learn new open source middleware technologies
- A solid understanding of core Java programming language, it's API's & popular Java EE(JSP, Servlet) frameworks is mandatory.
- Good knowledge on one or more JEE/Application Server technologies such as-
 - JSP, Servlet , JMS, Web Services, JDBC, Datasources, Connection Pool, JCA, JTA, Hibernate, JSF will be given preference.
- Experience with databases and SQL is required
- Practical experience with HTML, CSS, Javascript would be an advantage. ● Red Hat Certified Engineer (RHCE) is mandatory.
- Oracle Certified Associate (Java SE Programmer) , Oracle Certified Professional (Java SE Developer) candidates would have an advantage.

Good To Have Skills Or Certifications:

- Red Hat OpenShift Administration Certified , Certified Kubernetes Administrator (CKA) are considered good to have.
- Candidates having Red Hat Certified JBoss Administrator (RHCJA) would have an added advantage.
- Hands-on experience with Web and Application server technologies – Apache

HTTPD, JBoss, WebSphere, WebLogic, Tomcat.

- Familiarity with AWS, Azure, docker, kubernetes, Git, Maven would be good to have.
- Open source community contribution through projects will have an added advantage.

Last date of application: 31 March 2021

Application link: <https://t.ly/HZUK>